

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventors: James J. Crow; Dennis L. Parker  
Assignee: Motive, Inc.  
Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH  
USE OF A DYNAMIC SERVICE POINT MAP  
Application No.: 09/542,273 Filed: April 4, 2000  
Examiner: Liang Che A. Wang Group Art Unit: 2155  
Docket No.: MTV0016US Confirmation No.: 5239

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Austin, Texas  
February 4, 2008

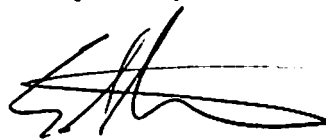
MAIL STOP ISSUE FEE  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

**NOTIFICATION OF LOSS OF ENTITLEMENT TO SMALL ENTITY STATUS**  
**UNDER 37 CFR § 1.27(G)(2)**

Dear Sir:

The above-referenced patent application is no longer entitled to small entity status. Please charge large entity fees for subsequent fees for this patent application and for the subsequently issued patent.

Respectfully submitted,



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